

Dear Visitor,

We've come a long way since Coronavirus first appeared in New York City. Any future positive Coronavirus case in the building will prohibit our ability to allow visitation for all Residents for 14 days. We ask that you please keep the following in mind during your visit in order to help us to keep both our Residents and Employees safe within the facility, as well as to keep the Resident's visitation rights intact:

- Visitation is by appointment only. Visitors must schedule visits at least 24 hours in advance with the Case Manager (or otherwise designated staff)
- Visitation slots include Monday, Wednesday and Friday (only): 1-1:45pm and 3-3:45pm. **Monday visits are to be requested and approved the previous Friday.**
- If a Visitor arrives to Vista to visit a Resident without an appointment, the Visitor may be asked to leave the premises
- Visitors under age 16 must be accompanied by an adult age 18 and above
- The Visitor is asked to wear a mask throughout the duration of their visit. If a Visitor does not arrive to the facility with a mask, one will be provided to them
- The Visitor is asked by Concierge (or otherwise designated staff) to use hand sanitizer upon entry into the facility
- The Concierge (or otherwise designated staff) asks Health Screen questions and takes the temperature of the Visitor. The Visitor exits the building immediately if asked to do so by any Vista on 5th Staff if Visitor appears to be unwell, has a temperature above 100 degrees Fahrenheit, or otherwise does not meet Health Check requirements
- When in the facility, the Visitor practices Social Distancing, keeping at least 6-feet away from all individuals whenever possible
- The Visitor practices Social Distancing when near the Resident. The Visitor is not to make any contact whatsoever with the Resident, including hand shaking, hugging, kissing, etc.
- Vista Staff monitors the Visitation space during the visit. If Vista Staff asks a Visitor to comply with a request, such as to offer more distance between themselves and the Resident, leave the premises entirely, etc., the Visitor must comply immediately
- Visitors are to only use a public restroom in an emergent situation or when otherwise medically necessary
- Any games, meal sharing, etc. are not allowed

If you have questions, please contact Melissa Stanger, Case Manager, at (212) 534-6464 X5155 or email Melissa.Stanger@Vistaon5th.org or COVID@Vistaon5th.org

Thank you,

Management